Development of an audit tool to improve OT intervention usability and staff training.

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Introduction

Establish aim of

audit (jan 23)

Drivers and Standards

added (April -

July 23)

implemented/ Data Analysis

(Nov 23, Nov

Working partyquestionnaire

Design (Feb-Mar

Pilot audit and

Amendments

(Aug- Sep 23)

Staff follow through of OT intervention plans was frequently a hot topic during OT forums within Social Care, with a common theme of poor uptake. An audit tool was created to unpick why, and develop an action plan.

The audit aimed to:

- Increasing usability of OT intervention plans for support staff
- Identify whether staff have the necessary training and confidence to deliver OT interventions.

Application of the Audit

The audit uses two questionnaires to gather information.

The tool then signposts the therapist to create an action plan based on findings.

ObservationStaff
implementation

InterviewStaff Awareness

Action plan

Each therapist completed 5 audits, of a range of intervention types, and staff members who participated were selected at random.

Rationale

- When delegating interventions, competence must be ensured and supported in those delegated to. (RCOT,2021)
- People working within services should be supported to improve the care and treatment they provide (The Scottish Government, 2013)
- Services should be planned so that staff skills match the people they support (NICE,2024)

Analysis 2023-2024

Number of audits completed in 2023 and 2024 were 47 and 59 respectively.

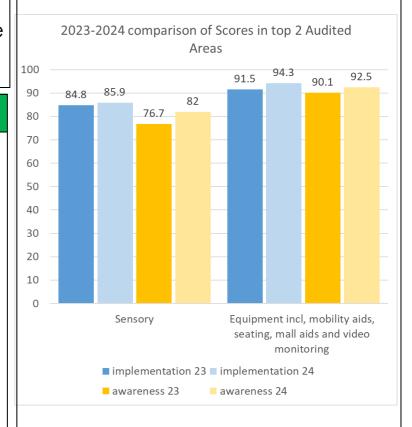
The two highest audited areas of clinical practice were sensory strategies and equipment that reflected the OT's distinct role in social care. Other audited areas included motor skills, community skills and activities of daily living (ADLs).

Actions identified & implemented from the audit:

- Increased staff Training and modelling for OT interventions
- Intervention documentation support for staff (pink notes)
- Streamlined review/recirculation of OT documentation (e.g. Quick guides for community access)
- Partnership with service managers and colleagues

Results & future application

The graph indicates increased implementation and awareness scores. Although, multiple variables may impact these scores, the results provide a clear indication that the audit tool and the targeted action plans have developed staff competence and confidence in following OT interventions.



The Social Care audit tool is now been added to the annual audit schedule to support integration of OT interventions to enhance the overall quality of occupational therapy services and to promote better outcomes for residents.

References

NICE (2024) Learning disabilities and behaviour that challenges: service design and delivery. Available at: https://www.nice.org.uk/guidance/ng93/resources/learning-disabilities-and-behaviour-that-challenges-service-design-and-delivery-pdf-1837753480645

RCOT (2021) Professional Standards for occupational therapy practice, conduct and ethics Available at: https://www.rcot.co.uk/publications/professional-standards-occupational-therapy-practice-conduct-and-ethics

The Scottish Government (2013) The Keys to Life: Improving quality of life for people with learn ing disabilities. Available at: https://www.gov.scot/binaries/content/documents/govscot/publications/strategy-plan/2013/06/keys-life-improving-quality-life-people-learning